

B.Sc. MEDICAL SOCIOLOGY
(New Syllabus 2014-2015)

THIRD YEAR

PAPER III – MANAGEMENT PRINCIPLES AND HOSPITAL OPERATIONS

Q.P. Code: 802258

Time: Three Hours

Maximum: 100 Marks

Answer all questions

I. Elaborate on:

(3 x 10 = 30)

1. Define Management. Explain the 14 management principles of Henry Fayol.
2. What is Departmentation? Suggest the various bases for Departmentation in a business enterprise.
3. What is Leadership style? What are its advocations?

II. Write notes on:

(8 x 5 = 40)

1. What are the features and merits of planning?
2. Explain the various stages in selection process.
3. Top Management and its functions.
4. Merits and limitations of polices.
5. Principles and obstacles in delegation.
6. Qualities and responsibilities of supervisor.
7. Merits and demerits of formal communication.
8. Types of hospital waste and characteristics of good waste disposal system.

III. Short answers on:

(10 x 3 = 30)

1. Authority, Responsibility and accountability.
2. Symptoms of poor delegation in an organization.
3. What is procedure?
4. Define Line organization.
5. Define decentralization.
6. Differences between policy and procedure.
7. Job analysis and Job description.
8. Elements of control.
9. Health Insurance.
10. Base of a good image of a hospital.
